STUDENT SERVICES

HOUSING

Single Student Housing
University Housing provides a “home away from home” for approximately 6,100 single students in 24 residence halls, four apartment complexes, and the Clemson House. Most rooms are double occupancy, but there are a limited number of single rooms available. Most two-bedroom apartments accommodate four students. All University housing is equipped to meet the needs of today’s college student. Approximately two weeks after acceptance to the University, housing information will be mailed to students. Incoming freshmen should apply for on-campus housing at www.clemson.edu/housing. Transfer students and former students returning are offered on-campus housing if space is available.

REDFERN HEALTH CENTER

Medical Services
Redfern Health Center, an outpatient facility, operates Monday–Friday, 8:00 a.m.–5:00 p.m. (summer and break hours, 8:00 a.m.–4:30 p.m.) Students are seen on an appointment basis. Students without appointments are seen in the Nurses Clinic. The student health center offers outpatient ambulatory care for illnesses and injury, pharmacy, lab, x-ray, and specialty clinics, including women’s health and allergy/immunization clinics.

Medical clearance is required for all students enrolled at the University. For information regarding immunization requirements, visit the Redfern Health Center Web site at www.clemson.edu/redfern and click on “Immunization Requirements.” A tuberculin screening is required only for students coming from countries identified as being high risk for tuberculosis. The U.S. Centers for Disease Control and Prevention (CDC) and/or the American College Health Association. The screening must be done in the United States. Test results from a student’s home country will not be accepted. Students not in compliance with immunization requirements will not be allowed to complete registration for the next semester and may be subject to a late fee.

After Hours
Emergency 911 services are available after hours. Students with questions about their health care needs should call the NurseLine at 1-888-525-1333. A registered nurse is available by telephone to answer questions and offer advice about health care needs.

Students requiring the care of a physician after hours choose from area emergency rooms and urgent care facilities, including Clemson Health Center (an urgent care facility), Oconee Medical Center, AnMed Health Medical Center, Palmetto Baptist Medical Center, and Greenville Memorial Medical Center. Medical costs incurred are the student’s responsibility. Students should contact Redfern the next business day for follow-up care.

The University ambulance transports on-campus medical emergencies to the closest community medical resource. The University ambulance is staffed with licensed emergency medical personnel 24 hours a day. Students are required to pay for off-campus ambulance transportation.

Counseling and Psychological Services (CAPS)
Located within (and administratively a part of) Redfern Health Center, CAPS provides comprehensive mental health services from a holistic perspective. Students are seen within their context and developmental stages as psychotherapy/counseling is delivered in individual, group, or couples format. Specialized services are delivered by a psychiatrist and addictions counselors. All services are confidential. Students who pay the health fee are allowed up to ten individual counseling sessions per semester at no charge. Services not covered by the health fee are discussed before services are provided.

CAPS offers the convenience of accessing services Monday through Friday from 10:00 a.m.–2:30 p.m. through the walk-in clinic. This is the preferred way for the initial session to take place. Students complete paperwork and are seen for this initial brief evaluation on a first-come, first-served basis. Students who cannot meet the walk-in clinic times may call 656-2451 for an appointment during the 8:00 a.m.–5:00 p.m. hours of operation.

The Assessment, Choices, Transitions and Training (ACTT) Program assists students with substance misuse/abuse concerns. CAPS CARES provides counseling, advocacy, referral, education, and support for students with concerns about sexual assault and relationship violence. Students with eating concerns/disorders are treated from a multidisciplinary approach that involves psychological and medical perspectives. Students are referred out for nutritional consultation. CAPS conducts a limited number of psychological evaluations for learning disabilities and attention disorders on a first-come, first-served basis each semester.

In case of emergency, assistance and consultation are available by calling 656-2451 during regular business hours. After hours and on weekends, the on-call counselor can be reached through the University Police Department at 656-2222.

Health Promotion
The Office of Health Promotion is located on the lower level of the Redfern Health Center. The Health Promotion Office provides health information and resources to students in the student health center, on Redfern’s Web site, and through the electronic health record system (Point n Click). Face-to-face consultation is provided about a variety of health concerns, such as nutrition, tobacco cessation, and sexual health, to individuals and groups of students. HIV counseling and testing is also available. Students are invited to participate in promoting healthy behaviors by joining the Student Health Advisory Committee (SHAC), which plans and organizes campus awareness events on sexual responsibility, tobacco use, nutrition, and HIV/AIDS, among other topics.

Healthy Campus
Healthy Campus collaborates with stakeholders in the campus community to ensure that Clemson University’s campus is optimally and sustainably organized to support, strengthen and enhance health, enabling students to achieve, learn and serve.

Healthy Campus provides student leadership learning experiences that frame the concepts of health and sustainability in a global context and challenge students to be leaders for a healthy and sustainable future. Areas of focus are policies, systems and environments that positively impact:

• Health and safety
• Alcohol use
• Sustainability and intergenerational equity
• Leadership and change agent capacity

Health Fee
University policy requires that all students registered for seven or more credit hours on campus during the fall or spring semester or three or more on-campus credit hours during a summer session pay the University health fee. The health fee provides access to the professional services of University physicians, nurse practitioners, counselors, and health educators—additional cost; reduced costs for medical diagnostics; and an after-hours urgent care excess insurance benefit. Students pay for pharmaceuticals, orthopedic equipment, specialty clinics, and psychological testing. Payment is expected at the time of service and may be made by cash, check, MasterCard, or TigerStripe.

Health Insurance—The University offers a student health insurance plan to help cover major medical expenses. Information is available at www.studentinsurance.com. Students are strongly encouraged to have comprehensive health insurance coverage during their tenure at the University.

ACADEMIC SUCCESS CENTER

The Academic Success Center (ASC) provides comprehensive academic support programs and services that enhance students’ learning potential, thereby promoting academic success and personal growth. The ASC provides a nurturing environment in which students are better able to learn how to learn as well as enhance their collegiate experiences. The Center serves as a catalyst to help achieve University goals by promoting high graduation rates, promoting excellence in advising, providing support systems to all students, and increasing freshmen retention. The ASC offers the following programs and services to all students at no charge:

• Supplemental Instruction (SI) allows students enrolled in high-risk courses to work in a study group setting with peer leaders who have successfully completed the course and who have been trained to facilitate SI help sessions.

• Course-specific tutoring is offered each week, Sunday through Friday, in a group setting on a walk-in basis. The ASC Tutor Request Policy allows students in need of tutoring for a course not listed in the tutoring or SI schedule to request a tutor.
• Academic Skills Workshops are held throughout the academic year to enhance the learning experience and build academic skills.

• One-on-one academic counseling sessions help students evaluate their study skills and develop strategies for academic success.

• Individual academic coaching sessions provide structure, support, and feedback to help students stay on course for success. The Academic Coach also coordinates Tiger Success, a program to help students on probation regain good academic standing at Clemson.

CAREER CENTER
The Michelin® Career Center assists undergraduate and graduate students in selecting an appropriate field of study, furthering their education, and/or learning effective job searching strategies, as well as making connections with employers.

Students can utilize a complete range of services and career development resources in the career library in both print and electronic formats. Career counselors are available to meet one-on-one with students to explore career or education options, devise résumés and cover letters, hone interviewing techniques, conduct searches for internships and full-time jobs, and ready themselves for interviewing with employers on campus. In addition, students may utilize ClemsonJobLink, the Career Center’s on-line recruiting system, to view part-time jobs, internships, and full-time job positions and to sign up for on-campus interviews.

For students in majors that do not offer internship credit, the Career Center offers zero-credit-hour internships courses (CCINT). Students may participate in either a part-time or full-time internship.

Major events sponsored by the Career Center include a fall and spring Career Fair and the University Placement/Recruitment for Educators Program (UPREP) Teacher Fair.

Information is available from the Career Center at career.clemson.edu or by calling 656-6000.

DISABILITY SERVICES
Student Disability Services (SDS) coordinates the provision of reasonable accommodations for students with physical, psychological, attentional, or learning disabilities. Accommodations are individualized, flexible, and confidential based on the nature of the disability and the academic environment in compliance with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990.

Students are encouraged to consult with the Student Disability Services staff as early as possible, preferably prior to the first day of classes. Current documentation of a specific disability from a licensed professional is needed. For additional information or to schedule an appointment, contact Student Disability Services at (864) 656-6848 or sds@clemson.edu. Details on policies and procedures are available at www.clemson.edu/sds.